Mission Reports Installation Instructions

1 What you'll need

- Microsoft® Windows® 10
- 80MB of disk space
- Personalized license file (signature.lic)

2 Local or Remote installation?

Identify the machine on which the Mission Reports application will be installed and prepare the Mission Reports installation files.

2.1 Download

From a machine connected to the Internet, download "MissionReportsSetup_r.exe" from the following link:

https://www.getmissioncontrols.com/software/MissionReports/release/MissionReportsSetup_r.exe

2.2 Kick off the Installation

On the machine selected for installation, locate the Mission Reports install file and double-click "MissionReportsSetup_r.exe". Skip to section 3 Install.

3 Install

3.1 Pre-requisites

If prompted to install the Visual C++ "14" Runtime Libraries (x64), select "Install". Please note that a reboot may be required.
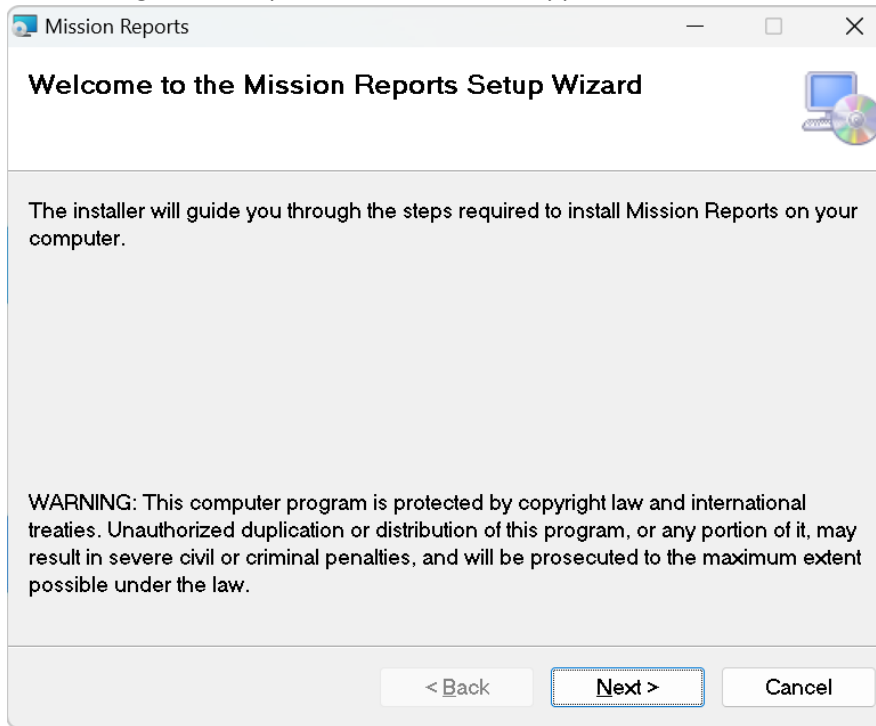
3.2 Mission Reports
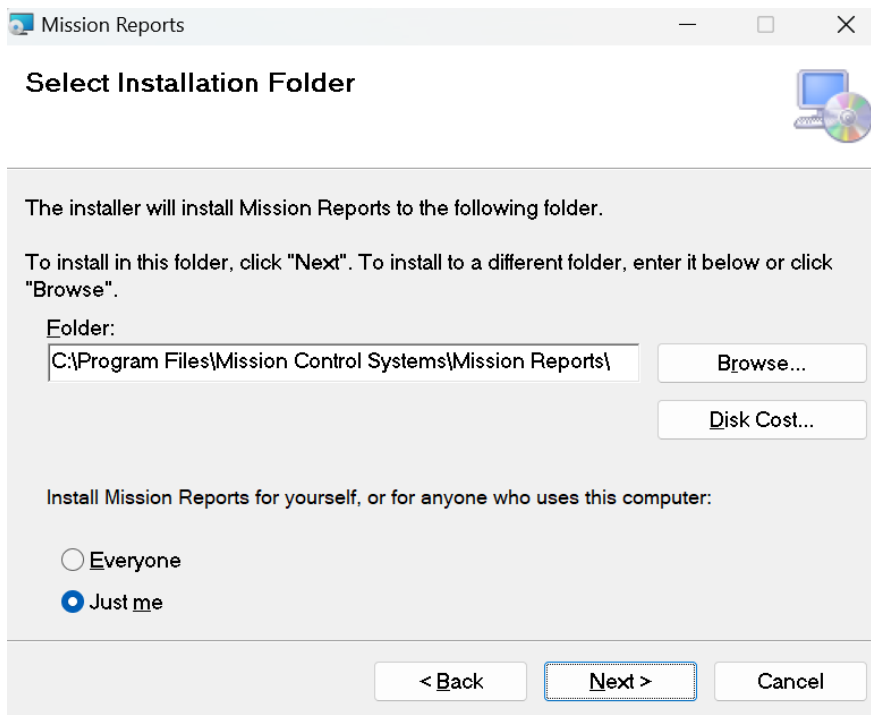
3.2.1 Security Warning

If prompted that the publisher could not be verified, select "Run".
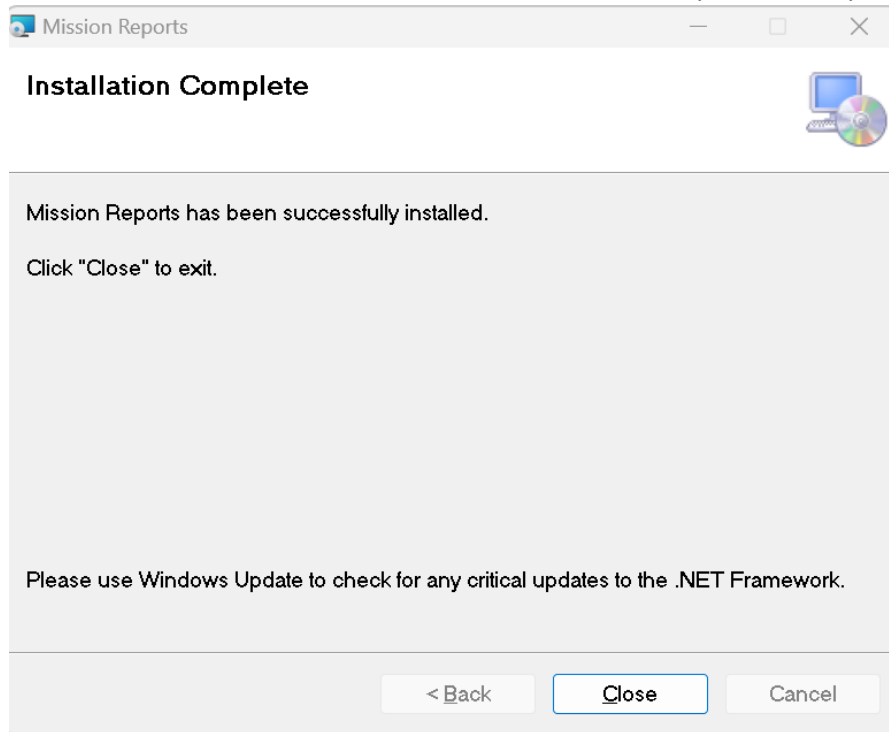
3.2.2   Installation Wizard

Click through the setup wizard to install the application.

Select the installation folder and select the option to install the application for only your current user or every user in that machine.
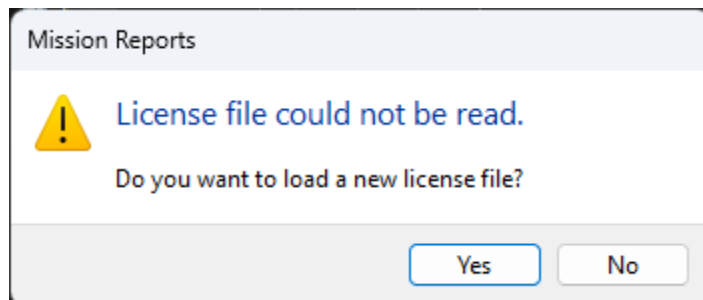
After the software is installed, click "Close" on the last step of the setup wizard.
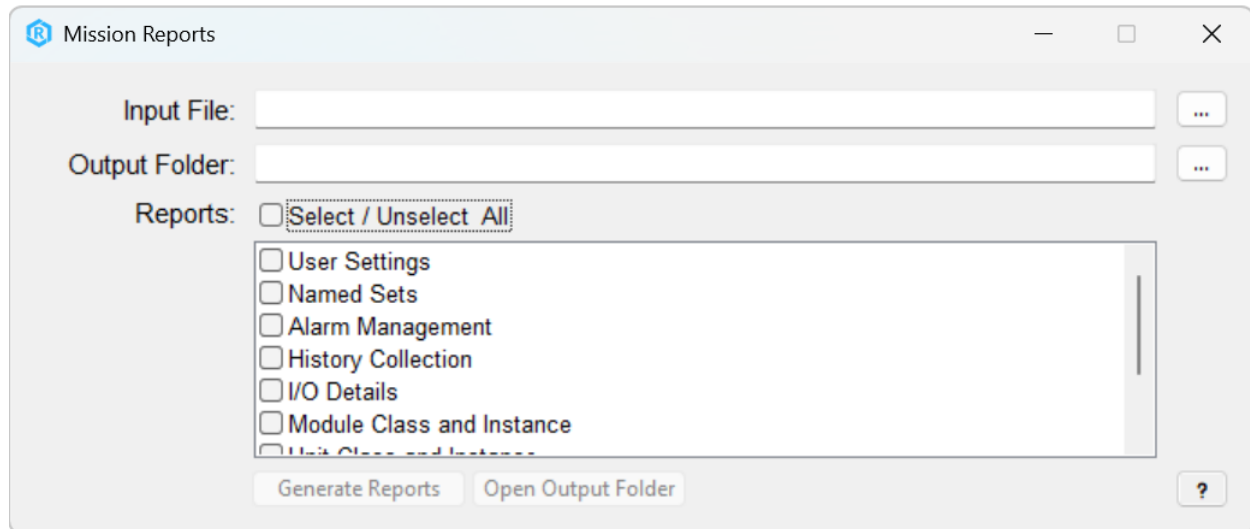

3.2.3   Licensing

Double-click on the desktop shortcut for the Mission Reports application.

When prompted to load a license file, click "Yes".

Select the "signature.lic" file that you received from Mission Control Systems.

When a valid license is loaded, the application will open and be ready to generate your first report.

If you did not receive your personalized license file from Mission Control Systems or your license is not working, please contact support at:
software@getmissioncontrols.com

Include the following information in your message:

- Your name
- Contact information
- Company name
- Name of application you are installing
- In your documents folder, there should be a file with information regarding the licensing issue. The file will have a name in the format "MCS_[Application]_license_error_[Date/Time].txt", indicating the name of the application and timestamp when the issue occurred (e.g. "MCS_Mission Report_license_error_20210213154024.txt"). Please attach this file to your message.